# Applying for a User Certificate (English Version)

If you want to sign or encode your personal e-mails or your PDFs, you need a User Certificate.

- The certificate is valid for one e-mail address only and is edited for your main e-mail address at the HHU.
- If the e-mail addresses of the sender and of the certificate are different, the recipient gets a warning notice. This should be avoided.
- You can own 5 certificates at the same time. As soon as you create a sixth certificate, the oldest one will automatically be deleted.

### Overview

- Instructions: Applying for a User Certificate
- Hints for Renewal of User Certificates

#### You don't know your main e-mail address?

Log in at the IDM (idm.hhu.de) and check your main mail address at "My Profile" "EMail".

To change your main e-mail address, follow this instruction.

# Your Certificate expires?

There's **no possibility to prolong** the certificate. You have to apply for a **new one** (before the old one expires). Further information you find lower on this page.

Instruction: Apply for a User Certificate

Click on the following Link to get on the Sectigo page: Applying for User Certificate



Choose the HHU by inserting "HHU", "Heinrich" or similar into the search box. By clicking on "Heinrich Heine University Duesseldorf" you are led further to the Login window.



Anmelden bei Sectigo Certificate Manager

| Benutzername  |
|---|
| waxi  |
| Passwort  |
| •••••   |
| Anmeldung nicht speichern   |
| Die zu übermittelnden<br>Informationen anzeigen, damit ich<br>die Weitergabe gegebenenfalls<br>ablehnen kann. |
| Anmelden  |
| ~   |



In the Login window, you put in your university ID as user name and the according password. Then click on "Anmelden".

Now the attributes that are delivered to Sectigo are listed:

- Your name
- Mail address
- Institution (here: HHU Düsseldorf).

These Informations are needed to assign the certificate to your person and e-mail address. By clicking on "Accept" you are directed further.

Now there is shown the name the certificate is issued for, the institution you belong to, and the e-mail address the certificate is valid for. Choose now the C ertificate Profile. For the distribution of signed and encoded e-mails and the signing of PDFs the "Géant Personal Certificate".

(Notice: "... (but not sign PDF documents)" For Adobe Reader there have to be made additional settings.

| Digital  | Certificate Enrollment  |                        |
|--|---|------------------------|
| This is your certifica<br>and downloaded to                        | ate enrollment form. Once you submit, your certificate will be<br>your computer.  | generated              |
| Name   | Charles Market  |                        |
| Organization   | Heinrich-Heine-Universität Düsseldorf   |                        |
| Email  | @hhu.de   |                        |
| Select your Certifica  | ate Profile to enable your enrollment options.  |                        |
| Certificate Profile*<br>GÉANT Person                               | al Certificate 4.   | -                      |
| Personal Certif<br>digitally sign email of<br>(but not sign PDF do | ficate - provides secure email services, and enables you to er<br>communications, as well as sign and protect some types of c<br>ocuments). | ncrypt and<br>locument |
| <sup>Term*</sup><br>365 days                                       | 5.  | •                      |
| Enrollment Method<br>Key Generati                                  | ion 6.  |                        |
| Key Type*<br>RSA - 8192  | 7.  | •                      |
| Password is require  | ed to unlock the certificate file download to protect private ke  | у.                     |
| Password*<br>●●●●●●●●●●●●  |   | Ø                      |
|  | 8.  |                        |
| Password Confirma  | tion*   | Ø                      |
| Choose key protecti  | ion algorithm.  |                        |
| Algorithm<br>Secure AES256   | 5-SHA256 <mark>9</mark> .   | •                      |
| 10.<br><u>I have read a</u>  | and agree to the terms of the EULA  |                        |
| Submit 11  |   |                        |

As "Term"you set the Validity period of the certificate: 1, 2 or 3 years ("365 days", "730 days", "1095 days").

As Enrollment Method you can decide between generating a new key "Key Generation"oruploading an already existing Request "CSR"\*.

In most cases you should choose "Key Generation".

Alternatively you may create a Request / CSR: Create CSR

After setting this information, the whole remaining form can be seen.

## Key Generation:

Under "Key Type" you may choose between RSA and EC-Pin different Key lengths. We recommend: RSA-4096

#### Notice:

Certificates with the ECC Key Types P-384 and P-256 can only be used for Signature and Authentication, but not for encryption.

Choose a Password to protect the Certificate and to open it after Downloading it. Confirm your Password.

Choose the Protection Algorithm: "Secure AES256-SHA256", the most modern secure one.

Attention: Not all the programs support this standard, there may be issues like: "Das eingegebene Kennwort ist falsch.", "Fehler im zugrunde liegenden Sicherheitssystem. Ungültigen Anbietertyp angegeben." In this case please set up a new certificate with the algorithm: "Compatible TripleDES-SHA1". More Information you find here: https://doku.tid.dfn.de/de:dfnpki:tcsfaq#auswahl\_des\_verschluesselungsalgorithmus\_fuer\_p12-dateien\_pkcs\_12

To accept the EULA (End User License Agreement), set the according mark.

Click on "Submit". After that you get the notice "Your certificate has been successfully generated" and the certificate (named certs.p12) for Download. Store the Certificate in a file where you easily find it again.

| Alternative  | : CSR upload  |
|--|---|
| Enrollment Metho   | d   |
| Key Genera   | ation   |
| OSR  |   |
| Allowed Key Types  | RSA - 8192 RSA - 4096 RSA - 3072 RSA - 2048<br>EC - P-384 EC - P-256  |
| Choose file  | No file chosen  |
| OR paste below   |   |
| CSR<br>BEGIN NE<br>MIIDVDCCArOCF<br>DQYDVQQLEwZE2<br>CUlhaWRzdG9u2 | W CERTIFICATE REQUEST<br>QAMeTEeMBwGALUEAXMVd3d3Impvo2VwaGNoXXBtYW4uY29tMQ8w<br>XND224xFjAUBGMVBACTUUpvo2VwaENoXXBtYW4xEjAQBGMVBACT<br>TTENNA#GALUECEME52VudDELMAkGALUEBhMCROIwg28wDQYJKo2I |
| Submit Im  | l and agree to the terms of the EULA  |

- 1. Upload your previosly generated Request ("Choose File") or copy it by Copy & Paste into the input box ( "paste below"). Now your informations are complete.
- 2. Set the mark to accept the EULA (End User License Agreement).
- 3. Click on "Submit". After that you get the notice "Your certificate has been successfully generated" and the certificate (named certs.p12) for Dow nload. Store the Certificate in a file where you easily find it again. You don't receive the Certificate additional per Mail.

Please keep older Certificates stored because you might need them to open older files.