First steps for new Students - The university IT Services

To be able to use the IT services provided by HHU Düsseldorf, you should do the following steps first:

Activate your university ID (Uni-Kennung)!

Your university username is the key to all IT services the University has to offer. All of these services require authentication with your username. To activate your university username, you need to log in using your student ID number (Matrikelnummer) and your initial password at

idm.hhu.de

You can find the required data inside your enrolment documents. Please note that you need to set a new password. This new password shouldn't be used anywhere else or be based on your initial password.

More detailed instructions on how to activate your username are available in our Wiki.

Activation University ID



ATTENTION: HAVE YOU STUDIED AT THIS UNIVERSITY BEFORE?

In that case no second activation of your university username is required! The uni username and password of your previous enrollment will still be valid.

Activate your HHU Card!

Along with the enrollment documents you should have received your HHU Card. This has the following functionalities:

- Student Identity Card
- Semester ticket for public transportation
- Library Card (University and State Library (ULB))
- Mensa Card (payment in the university canteens)

To be able to use the HHU-Card, you'll need to activate it within 4 weeks after you received the card. You also do this at

idm.hhu.de

A more detailed guide on activating your HHU-Card can be found in our Wiki.

Activation HHU Card

Use your HHU-E-Mail-Inbox!

The communication between the university and the students, as well as between faculty and students normally happens via your HHU-E-Mail-Account. Students are required to regularly check their inboxes. The webmail client is available at

Roundcube

The Login works via your university username and your university password.

You can also read your emails using various email clients. a quick guide can be found here:

Mail clients quick guide

Detailed manuals can be found in our Wiki (in German, but illustrated; if you need assistance please contact the Helpdesk).

E-Mail-Clients

WIFI/University Network

On the campus the university WLAN network "Eduroam" is available. To connect to the WLAN, you need to install the Eduroam software. The Login works via your **university username** and your **university password**.

Eduroam Software



For **Android** devices please install the Eduroam-App by Géant from the Google Play Store!

Installation manuals for different operating systems can be found in our Wiki.

Connect Eduroam

Especially some services of the University and State Library are, due to license requirements, only available being inside the university network. To be able to use those services from home, you'll need to use OpenVPN. It will establish a remote connection to the university. You can find the required software at

OpenVPN

The Login works via your university username and your university password.

A quick guide on how to install OpenVPN you`ll find here:

OpenVPN quick guide

Detailed manuals on how to install and configure OpenVPN are available in our Wiki (in German, but illustrated; if you need assistance please contact the Helpdesk. Note you'll need to login to this page with your username for Security Reasons!).

OpenVPN einrichten















